

London Borough of Bexley

News Release

For Immediate Release

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DD AND E-BILLING – AS EASY AS A-B-C

Bexley residents are being urged to make their lives easier by paying their Council Tax by Direct Debit and viewing their Council Tax bills online, rather than on paper.

Just three out of ten of the borough's Council Tax payers now pay using older methods, with many realising how much easier life can be with Direct Debit.

You now have the choice of paying by Direct Debit on the 1st, 15th or 25th day of the month.

Over the past year, the Council has celebrated achieving the borough's highest ever Council Tax collection rate.

"We updated our web pages and reviewed our processes to improve the experience for residents and cut our costs," said Cllr Don Massey, Cabinet member for Finance and Corporate Services. "The result has been a higher collection rate, lower costs, less paper and happier customers!"

Signing up for Direct Debit and e-billing is easy. Just visit <https://revenuesbenefits.bexley.gov.uk/publicaccessbexlive/selfservice/dashboard.htm>

If you sign up for Direct Debit, you will be informed of any payment changes at least 10 working days before they are collected. You will stay in complete control and benefit from guaranteed safeguards.

Bexley's Council Tax and Benefits service is delivered in partnership with Capita.

'ENDS'

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