

London Borough of Bexley

News Release

For Immediate Release

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CALL FOR HELP FROM PARENTS AND CARERS

A survey designed to help the Council better understand the views and experiences of parents and carers of children and young people with special educational needs and/or disabilities started earlier this week (27 March).

The survey is available at www.bexley.gov.uk/currentconsultations until Sunday 14 May 2017.

A recent inspection of local support for families and children with SEN and disability highlighted that a number of parents and carers living in Bexley think the local area could improve the support and commitment offered. To find out how to improve in these areas the Council is asking for help from those that access local services.

Cabinet Member for Children's Services, Cllr Philip Read said; "We were very pleased that much of the findings of the inspections were positive but they also helpfully identified some areas in which we could improve further. One of those was that a number of parents and carers were unhappy with some aspects of the service. Obviously we take this feedback seriously and to help us address it we need to hear from those that use the service day in and day out so that we can make improvements and put those in place as soon as possible."

You can access the survey online using a smartphone, tablet, home computer or by visiting a library or the Civic Offices to access a public computer free of charge.

The survey should take no more than 10 minutes to complete and the information provided will be confidential and anonymous.

For more information on services in Bexley for families and children with SEN and disability visit www.bexleylocaloffer.uk

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